

# THE WIRE

SPRING • 2023



Ground Breaking of the Current  
CWEP Power Plant

## CELEBRATING 125 YEARS STRONG



**CHUCK BRYANT**  
CWEP General Manager

In 1898, Carthage citizens voted to electrify the City, a decision which led to the birth of your municipally-owned utility and which forever changed the future of the City of Carthage. 125 years later, Carthage Water & Electric Plant continues to provide Carthage with electric, water, wastewater and now, fiber optic internet services, fostering growth and development in the community. "At CWEP, we fully embrace our rich history as our mission remains to provide safe and reliable utility services to our neighbors, friends, and families. Service is

at the heart of what we do on a daily basis, and we take great pride in the quality of service provided in the past while also looking for more ways to serve in the future," said Chuck Bryant, CWEP General Manager. "We strive to ensure our customers pay less for critical services, enjoy greater reliability of those services, and can depend on CWEP to continue to meet their needs for years to come."

*Join us all year long as we celebrate this milestone anniversary!  
Follow us on social media for news and updates.*

## WHAT'S HAPPENING

Celebrating 125 Years Strong

Stay In The Know

New Faces To Our Team

Happy Retirement

Community, It's At The Heart Of What We Do

What's Yours? What's Mine?

How To Identify Leaks In Your Home

Upcoming Due Dates

Tower 2 Tower Run 2023

Know Your Usage & Stay On Track

Register Today!



# STAY IN THE KNOW



## RECEIVE CWEP TEXT UPDATES!

CWEP has launched a **NEW** way to keep our customers up to date & in the know, with text alerts!

All CWEP customers with current mobile numbers in our system, have received a welcome text like this one featured above. If you opted out of text alerts, or would like receive them, simply text **"CWEP"** to **1-(888)-504-4560** to be re-enrolled/enrolled or scan the QR code **HERE!**



**Questions?** Give us a call at **417-237-7300**. We're always happy to help!

# NEW FACES TO OUR TEAM

We've added a few new faces to our CWEP family, be sure to give them a warm welcome!



**TUCKER DUNAWAY**  
Maintenance Technician



**TRAVIS BRUMMETT**  
SCADA Technician

# HAPPY RETIREMENT



**KENT BOYD**  
Water Treat. Syst. Mngr.

Kent began his career at CWEP in 1989 and has proudly served his Carthage community for the past 34+ years. As Water Treatment Manager, he has taken great pride in making sure that Carthage is served with nothing but the best quality water. We appreciate him & wish him the best on his retirement!

# COMMUNITY, IT'S AT THE HEART OF WHAT WE DO

As your local municipally-owned utility provider, we focus on creating meaningful connections within our Carthage community. We're proud to sponsor local organizations and community events that benefit our neighbors, family, and friends. Serving our community is why we love what we do!



**Transportation Day**  
The Early Childhood

**2023 Career Fair**  
Carthage Technical Center



**CHS Girls Basketball**  
CWEP Sponsored  
Team Meal

**Electrical Safety Day**  
Carthage Intermediate Center



# NUMBERS TO KNOW

**POLICE DEPARTMENT**  
417-237-7200

**FIRE DEPARTMENT**  
417-237-7100

**PUBLIC WORKS**  
417-237-7010

**CARTHAGE CITY HALL**  
417-237-7000

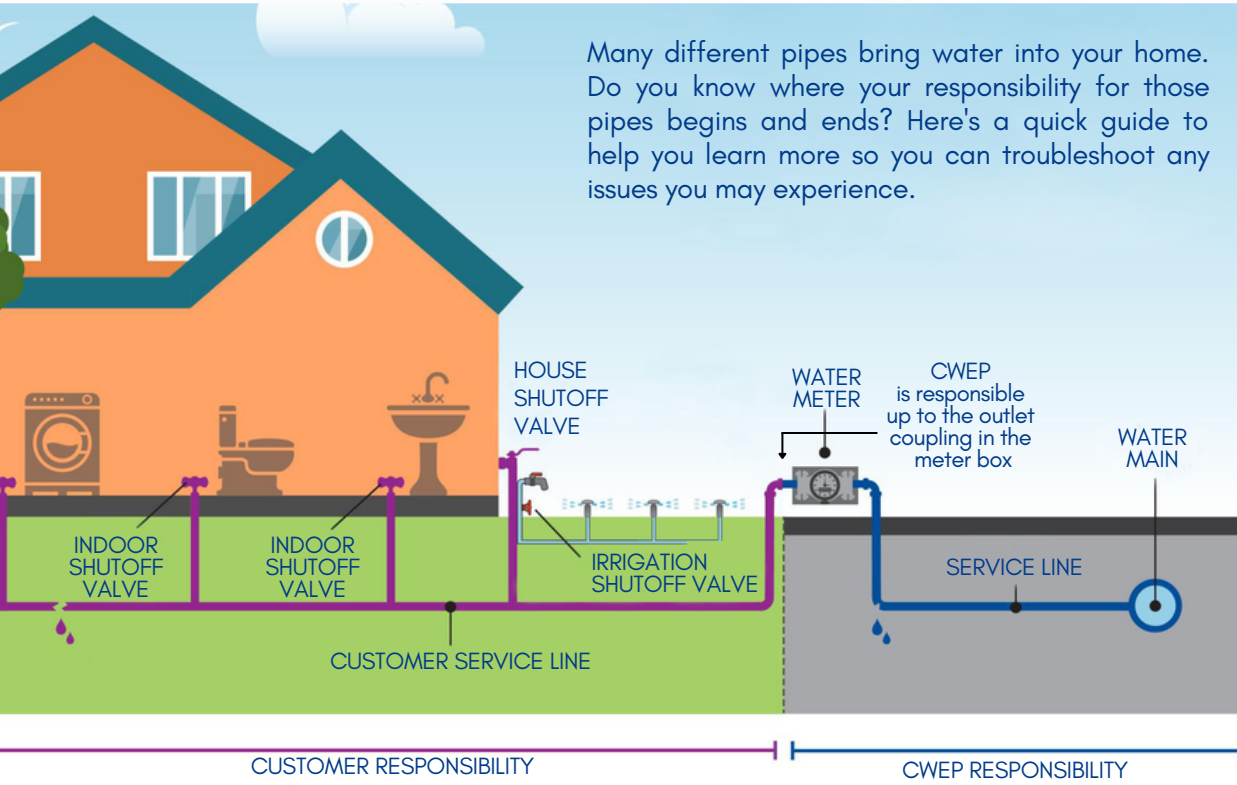
**REPUBLIC TRASH SERVICE**  
417-358-6999

**CARTHAGE RECYCLING**  
417-358-6999

**CALL BEFORE YOU DIG**  
1-800-344-7483

**SPIRE**  
1-800-582-1234

# WHAT'S YOURS? WHAT'S MINE?



Many different pipes bring water into your home. Do you know where your responsibility for those pipes begins and ends? Here's a quick guide to help you learn more so you can troubleshoot any issues you may experience.

## HOW TO IDENTIFY LEAKS IN YOUR HOME

- Check Your Toilets**  
 Drop a little food coloring into the tank. If the dye shows up in the toilet bowl in 15-20 minutes you could have a leaky toilet.
- Check Your Usage**  
 Make sure you monitor your utility usage on our app. If you see a sudden or unusual increase in your water usage, you may have a water leak.
- Check Your Yard**  
 If an area in your yard is much greener (and grows faster) than the rest, this could indicate the spot where a buried water line is leaking.

Need help? Call us, **417-237-7300**

## UPCOMING DUE DATES

## TOWER 2 TOWER RUN, REGISTER TODAY!

CWEP is proud to announce that we're celebrating Drinking Water Week again this year with a 2023 **Tower 2 Tower Run on Saturday, May 13th!** All proceeds from the run will be donated to Water For People, an organization that exists to promote the development of high-quality drinking water and sanitation services, accessible to people all over the world.

We're so fortunate to have a clean, reliable water supply right here in our Carthage community. It's easy to forget that is not the case in most areas of the world, and over 700 million people across the world live without access to clean water. Let's work together to help end this crisis, signing up for the Tower 2 Tower Run is a great first step in making that difference!

**Join us this year for a great opportunity to make a one of a kind Carthage impact, at a global level!**

**REGISTER TODAY** →



## KNOW YOUR USAGE & STAY ON TRACK!

MAY 2023						
SUN	MON	TUES	WED	THUR	FRI	SAT
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

JUNE 2023						
SUN	MON	TUES	WED	THUR	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

JULY 2023						
SUN	MON	TUES	WED	THUR	FRI	SAT
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

### DID YOU KNOW...?

With our app you can view:

- Your Meter Readings
- Your Average Daily Usage
- Your Monthly Costs



**Give it a try & download our app TODAY!**

Questions? Give us a call, **417-237-7300** or message us on social media!







627 W. Centennial Ave.  
P.O. Box 611  
Carthage, MO 64836

MGKT MAIL  
**PAID**  
PERMIT NO. 295  
CARTHAGE, MO  
64836

**CONNECT WITH US TODAY!**

- @cwep.carthagemo
- @cwep\_carthagemo
- @cwep.carthagemo

For the most recent CWEP news & updates be sure to **FOLLOW US** on social media!



**TOWER 2 TOWER**  
**5K & FUN RUN**

**REGISTER TODAY! >>>**

