



ANNUAL WATER QUALITY REPORT

CWEP
Carthage Water & Electric Plant

2019

This report is intended to provide you with important information about your drinking water and the efforts made to provide safe drinking water.

Safe & Reliable source of water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and groundwater wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.



100% of our water is pumped from a system of 13 deep wells in the Carthage area. Carthage Water & Electric Plant (CWEP) supplies more than 5,500 customers with water in the Carthage community.

Substances That May Be Found in Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

- MICROBIAL CONTAMINANTS** | Such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- INORGANIC CONTAMINANTS** | Such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- PESTICIDES AND HERBICIDES** | Which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- ORGANIC CHEMICAL CONTAMINANTS** | Including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- RADIOACTIVE CONTAMINANTS** | which can be naturally-occurring or be the result of oil and gas production and mining activities.

Our water comes from the following source(s):

Source Name	Type
WELL # 1, 5, 6, 7, 8, 9, 10,11,12,13,14,15,16,17,18	GROUND WATER

Source Water Assessment

The Department of Natural Resources conducted a source water assessment to determine the susceptibility of our water source to potential contaminants. This process involved the establishment of source water area delineations for each well or surface water intake and then a contaminant inventory was performed within those delineated areas to assess potential threats to each source. Assessment maps and summary information sheets are available on the internet at <http://drinkingwater.missouri.edu/>. To access the maps for your water system you will need the State-assigned identification code, which is printed at the top of this report. The Source Water Inventory Project maps and information sheets provide a foundation upon which a more comprehensive source water protection plan can be developed.

In order to ensure that tap water is safe to drink, the Department of Natural Resources prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Department of Health regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Are We Meeting Other Rules That Govern Our Operations?

The Missouri Department of Natural Resources regulates our water system and requires us to test our water on a regular basis to ensure its safety. Our system has been assigned the identification number MO5010142 for the purposes of tracking our test results. Last year, we tested for a variety of contaminants. The detectable results of these tests are on the following pages of this report. Any violations of state requirements or standards will be further explained later in this report.



How Can I Be Actively Involved?

If you would like to observe the decision-making process that affect drinking water quality or if you have any further questions about your drinking water report, please **call us at 417-237-7300** to inquire about scheduled meetings or contact persons.

Special Precautions

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and



infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Ensuring Our Water Quality

CWEP employees perform many roles 24/7 to ensure the water quality for the City of Carthage. One of the biggest contributions as of 2019 was the installation of the first bulk water supply station to the city. This bulk water supply station provides our community with easy access to the purchase of bulk water when they need it.

In 2019, CWEP developed and implemented a unidirectional hydrant flushing program to improve the effectiveness of our hydrant flushing. This process increases the velocity of water moving through our water mains during flushing to ensure the interior of our mains are being cleaned by the water velocity. Hydrant flushing helps clean our system by flushing every distribution main in our system while allowing us to record flow and pressure for every fire hydrant in our system. This is valuable information to ensure adequate fire protection.

A few other improvements to the CWEP water system in 2019 included, the size increase to well #17's pump and motor to increase our water capacity with a more efficient cost/gallon of water. CWEP also replaced the media in all of our filter basins at the water treatment plant to optimize our filtration process.

Carthage PWS will provide a printed hard copy of the CCR upon request. To request a copy of this report to be mailed, please call us at **417-237-7300**. The CCR can also be found on the internet at www.dnr.mo.gov/ccr/MO5010142.pdf.

The state has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Records with a sample year more than one year old are still considered representative. No data older than 5 years need be included. If more than one sample is collected during the monitoring period, the Range of Sampled Results will show the lowest and highest tested results. The Highest Test Result, Highest LRAA, or Highest Value must be below the maximum contaminant level (MCL) or the contaminant has exceeded the level of health based standards and a violation is issued to the water system.

REGULATED CONTAMINANTS							
Regulated Contaminants	Collection Date	Highest Test Result	Range of Sampled Results (low-high)	Unit	MCL	MCLG	Typical Source
BARIUM	2/4/2019	0.0689	0.0615 - 0.0689	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
FLUORIDE	2/4/2019	0.52	0.26 - 0.52	ppm	4	4	Natural deposits; Water additive which promotes strong teeth
NITRATE-NITRITE	2/4/2019	0.67	0 - 0.67	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
TETRACHLOROETHYLENE	2/4/2019	1.35	0 - 1.35	ppb	5	0	Discharge from factories and dry cleaners

Disinfection Byproducts	Sample Point	Monitoring Period	Highest LRAA	Range of Sampled Results (low-high)	Unit	MCL	MCLG	Typical Source
TTHM	DBPDUAL-04	2018	4	3.78 - 3.78	ppb	80	0	Byproduct of drinking water disinfection

Lead & Copper	Date	90th Percentile: 90% of your water levels	Range of Sampled Results (low-high)	Unit	AL	Sites Over AL	Typical Source
COPPER	2016 - 2018	0.0586	0.00387 - 0.0959	ppm	1.3	0	Corrosion of household plumbing systems
LEAD	2016 - 2018	1.88	0 - 7.27	ppm	15	0	Corrosion of household plumbing systems

DEFINITIONS

POPULATION: 14570. This is the equivalent residential population served including non-bill paying customers.

MCLG: Maximum Contaminant Level Goal- the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MCL: Maximum Contaminant Level - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

SMCL: Secondary Maximum Contaminant Level, or the secondary standards that are non-enforceable guidelines for contaminants and may cause cosmetic effects (such as skin or tooth discoloration) or aesthetic effects (such as taste, odor or color) in drinking water. EPA recommends these standards but does not require water systems to comply

AL: Action Level, or the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.

TT: Treatment Technique, or a required process intended to reduce the level of a contaminant in drinking water.

90TH PERCENTILE: For lead & copper testing. Ten percent of test results are above this level and 90 percent are below this level.

Violations & Health Effects Information

During the 2019 calendar year, we had the below noted violation(s) of drinking water regulations.

Compliance Period	Analyte	Type
No Violations Occured in the Calendar Year of 2019		

RANGE OF RESULTS: Shows the lowest and highest levels found during a testing period, if only one sample was taken, then this number equals the Highest Value.

ppb: parts per billion or micrograms per liter.

ppm: parts per million or micrograms per liter.

RAA: Running Annual Average, or the average of sample analytical results for samples taken during the previous four calendar quarters.

LRAA: Locational Running Annual Average, or the locational average of sample analytical results for samples taken during the previous four calendar quarters.

TTHM: Total Trihalomethanes (chloroform, bromodichloromethane, dibromochloromethane, and bromoform) as a group.

HAAS: Haloacetic Acids (mono-, di- and tri-chloroacetic acid, and mono- and di-bromoacetic acid) as a group.

NTU: Nephelometric Turbidity Unit, used to measure cloudiness in drinking water.

nd: not detectable at testing limits.

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Optional Monitoring *(not required by EPA)*

Optional Contaminants

Monitoring is not required for optional contaminants.

Secondary Contaminants	Collection Date	Your Water System Highest Sampled Results	Range of Sampled Result(s) (low-high)	Unit	SMCL
ALKALINITY, CaCO ₃ , STABILITY	2/4/2019	152	103 - 152	MG/L	
CALCIUM	2/4/2019	41.2	32.2 - 41.2	MG/L	
CHLORIDE	2/4/2019	16.8	9.54 - 16.8	MG/L	250
HARDNESS, CARBONATE	2/4/2019	175	137 - 175	MG/L	
IRON	2/4/2019	0.0303	0 - 0.0303	MG/L	0.3
MAGNESIUM	2/4/2019	17.6	13.8 - 17.6	MG/L	
MANGANESE	2/4/2019	8.39	7.64 - 8.39	MG/L	0.05
PH	2/4/2019	8.22	7.71 - 8.22	PH	8.5
POTASSIUM	2/4/2019	2.11	1.7 - 2.11	MG/L	
SODIUM	2/4/2019	10.3	6.93 - 10.3	MG/L	
SULFATE	2/4/2019	25.3	11.4 - 25.3	MG/L	250
TDS	2/4/2019	191	175 - 191	MG/L	500
ZINC	2/4/2019	0.013	0.00273 - 0.013	MG/L	5

Secondary standards are non-enforceable guidelines for contaminants that may cause cosmetic effects (such as skin or tooth discoloration) or aesthetic effects (such as taste, odor or color) in drinking water. EPA recommends these standards but does not require water systems to comply.