WATER QUALITY REPORT

2025

CWEP

Carthage Water & Electric Plant

This report is intended to provide you with important information about your drinking water and the efforts made to provide safe drinking water.

SAFE & RELIABLE
source of water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and groundwater wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

100% of our water is pumped from a system of 11 deep wells in the Carthage area. Carthage Water & Electric Plant (CWEP) supplies more than 6,000 customers with water in the Carthage community.

OUR WATER COMES FROM THE FOLLOWING SOURCE(S):

SOURCE NAME	TYPE
WELL # 6, 7, 10, 11, 12, 13, 14, 15, 16, 17, 18	GROUND WATER

SOURCE WATER ASSESSMENT

The Department of Natural Resources conducted a source water assessment to determine the susceptibility of our water source to potential contaminants. This process involved the establishment of source water area delineations for each well or surface water intake and then a contaminant inventory was performed within those delineated areas to assess potential threats to each source. Assessment maps and summary information sheets are available on the internet at ***http://drinkingwater.missouri.edu/***. To access the maps for your water system you will need the State-assigned identification code, which is ***(MO5010142)***.

The Source Water Inventory Project maps and information sheets provide a foundation upon which a more comprehensive source water protection plan can be developed.

SUBSTANCES THAT MAY BE FOUND IN DRINKING WATER

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

MICROBIAL CONTAMINANTS | Such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

INORGANIC CONTAMINANTS | Such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.

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PESTICIDES AND HERBICIDES | Which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

ORGANIC CHEMICAL CONTAMINANTS | Including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

RADIOACTIVE CONTAMINANTS | which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the Department of Natural Resources prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Department of Health regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

IS CWEP MEETING ALL REGULATIONS?

The Missouri Department of Natural Resources regulates our water system and requires us to test our water on a regular basis to ensure its safety. Our system has been assigned the identification number MO5010142 for the purposes of tracking our test results. Last year, we tested for a variety of contaminants. The detectable results of these tests are on the following pages of this report. Any violations of state requirements or standards will be further explained later in this report.

MISSOURI DEPARTMENT OF NATURAL RESOURCES

HOW CAN I BE ACTIVELY INVOLVED?

If you would like to observe the decision-making process that affect drinking water quality or if you have any further questions about your drinking water report, please call us at 417-237-7300 to inquire about scheduled meetings or contact persons.

CWEP Water Treatment Plant

ENSURING OUR WATER QUALITY

CWEP serves the Carthage community which now has a population of 15,761. We have 11 deep wells that serve over 6,000 services with water throughout our Carthage community. Our crews work around the clock to maintain high-quality water service and continually invest in infrastructure improvements that strengthen the reliability of our system for years to come.

In 2025, CWEP worked with engineers to develop replacement plans for aging water mains on Central, Forrest, and Zapletal. These mains have experienced a significant number of breaks over the years and are scheduled for replacement during 2026–2027. The Central Avenue water main project

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will extend from just west of Baker Boulevard east to Garrison Avenue and will be completed alongside MODOT's full roadway reconstruction project. CWEP personnel also relocated a water main near the east side of the YMCA to accommodate construction of the organization's new pavilion. This relocation ensured continued reliable service while supporting community growth and improvements.

Crews continued our annual valve turning and hydrant flushing program throughout the year. This important maintenance program allows CWEP to regularly exercise hydrants and valves, identify equipment needing repair or replacement, and improve overall system reliability. During flushing operations, increased water pressure and flow velocity help clean the inside of water mains and maintain water quality throughout the distribution system.

CWEP also began major upgrades to our Supervisory Control and Data Acquisition (SCADA) system, which is used to monitor and control our water supply, treatment, and distribution operations. The upgraded system will improve system monitoring capabilities and allow staff to better manage water quality, supply, and customer demand across the community.

In addition, CWEP completed a $2 million ARPA-funded infrastructure project that installed pipe liners in approximately 12.5 miles of sewer mains throughout the city. These liners provide structural support expected to last for the next 50 years while helping reduce groundwater infiltration that can increase treatment costs. Following completion of the project, approximately 60% of CWEP's sewer collection system is now either lined or constructed with PVC pipe. CWEP remains committed to proactive infrastructure investment, long-term sustainability, and delivering the dependable utility services our customers rely on every day.

IMPORTANT DRINKING WATER DEFINITIONS

POPULATION: 15,761. This is the equivalent residential population served including non-bill paying customers.

MCLG: Maximum Contaminant Level Goal- the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MCL: Maximum Contaminant Level - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

SMCL: Secondary Maximum Contaminant Level, or the secondary standards that are non-enforceable guidelines for contaminants and may cause cosmetic effects (such as skin or tooth discoloration) or aesthetic effects (such as taste, odor or color) in drinking water. EPA recommends these standards but does not require water systems to comply.

AL: Action Level, or the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.

TT: Treatment Technique, or a required process intended to reduce the level of a contaminant in drinking water.

90TH PERCENTILE: For lead & copper testing. Ten percent of test results are above this level and 90 percent are below this level.

RANGE OF RESULTS: Shows the lowest and highest levels found during a testing period, if only one sample was taken, then this number equals the Highest Value.

ppb: parts per billion or micrograms per liter.

ppm: parts per million or micrograms per liter.

RAA: Running Annual Average, or the average of sample analytical results for samples taken during the previous four calendar quarters.

LRAA: Locational Running Annual Average, or the locational average of sample analytical results for samples taken during the previous four calendar quarters.

TTHM: Total Trihalomethanes (chloroform, bromodichloromethane, dibromochloromethane, and bromoform) as a group.

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HAA5: Haloacetic Acids (mono-, di- and tri-chloracetic acid, and mono- and di-bormoacetic acid) as a group.

NTU: Nephelometric Turbidity Unit, used to measure cloudiness in drinking water.

nd: not detectable at testing limits.

QUESTIONS? Give us a call at 417-237-7300 or visit our website at www.cwep.com

For the most recent CWEP news & updates **FOLLOW US** on social media!

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REGULATED CONTAMINANTS

Regulated Contaminants	Collection Date	Highest Test Result	Range of Sampled Results (low-high)	Unit	MCL	MCLG	Typical Source
BARIUM	1/14/2025	0.0652	0.06 - 0.0652	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
FLUORIDE	1/14/2025	0.43	0.13 - 0.43	ppm	4	4	Natural deposits; Water additive which promotes strong teeth
NITRATE-NITRITE	1/14/2025	0.023	0 - 0.023	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Disinfection Byproducts	Sample Point	Monitoring Period	Highest LRAA	Range of Sampled Results (low-high)	Unit	MCL	MCLG	Typical Source
TTHM	DBPDUAL-04	2025	3	3.34 - 3.34	ppb	80	0	Byproduct of drinking water disinfection

Lead and Copper	Date	90th Percentile: 90% of your water utility levels were less than	Range of Sampled Results (low-high)	Unit	AL	Sites Over AL	Typical Source
COPPER	2022-2024	0.0779	0 - 0.117	ppm	1.3	0	Corrosion of household plumbing systems
LEAD	2022-2024	1.86	0 - 4.05	ppb	15	0	Corrosion of household plumbing systems; Erosion of Natural Deposits

Microbiological	Result	MCL	MCLG	Typical Source
COLIFORM (TCR)	In the month of September, 1 sample(s) returned as positive	Treatment Technique Trigger	0	Naturally present in the environment

Unregulated Contaminant Monitoring Rule (UCMR)	Collection Date of HV	Highest Value (HV)	Range of Sampled Results	Unit
LITHIUM, TOTAL	12/11/2024	12	0 - 12	

VIOLATIONS & HEALTH EFFECTS INFORMATION

During the 2025 calendar year, we had the below noted violation(s) of drinking water regulations.

Compliance Period	Analyte	
No Violations Occurred in the Calendar Year of 2025		

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Special Lead and Copper Notice: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. CARTHAGE PWS is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at ***http://water.epa.gov/drink/info/lead/index.cfm.***

All contaminant sample results from past and present compliance monitoring are available online at the Missouri DNR Drinking Water Watch website at **www.dnr.mo.gov/DWW/**. To see the Lead and Copper results, enter your water system's name in the box titled Water System Name, then select Find Water Systems at the bottom of the page. On the next screen, click on the Water System Number. At the top of the next page, under the Help column, click on Other Chemical Results by Analyte. Scroll down to Lead and click the blue Analyte Code (1030). A Sample Collection Date range may need to be entered. The Lead and Copper locations will be displayed under the heading Sample Comments. Scroll to find your location and click on the Sample No. for results. If you assisted the water system in taking a Lead and Copper sample but cannot find your location on the list, please contact CARTHAGE PWS for your results.

A service line inventory was required to be prepared and can be requested from CARTHAGE PWS.

OPTIONAL MONITORING (not required by EPA)

Monitoring is not required for optional contaminants.

Secondary Contaminants	Collection Date	Your Water System Highest Sampled Results	Range of Sampled Result(s) (low-high)	Unit	SMCL
ALKALINITY, CACO3, STABILITY	1/14/2025	186	153 - 186	MG/L	
CALCIUM	1/14/2025	38.5	24 - 38.5	MG/L	
CHLORIDE	1/14/2025	12.5	8.69 - 12.5	MG/L	250
HARDNESS, CARBONATE	1/14/2025	169	135 - 169	MG/L	
IRON	1/14/2025	0.0269	0 - 0.0269	MG/L	0.3
LITHIUM, TOTAL	1/14/2025	12	0 - 12		
MAGNESIUM	1/14/2025	18.2	17.7 - 18.2	MG/L	
MANGANESE	1/14/2025	0.00393	0 - 0.00393	MG/L	0.05
NICKEL	1/14/2025	0.0012	0 - 0.0012	MG/L	0.1
PH	1/14/2025	8.59	8.24 - 8.59	PH	8.5
POTASSIUM	1/14/2025	1.93	1.26 - 1.93	MG/L	
SODIUM	1/14/2025	13.4	6.55 - 13.4	MG/L	
SULFATE	1/14/2025	22.8	11.6 - 22.8	MG/L	250
TDS	1/14/2025	148	140 - 148	MG/L	500
ZINC	1/14/2025	0.00443	0.0039 - 0.00443	MG/L	5

Secondary standards are non-enforceable guidelines for contaminants that may cause cosmetic effects (such as skin or tooth discoloration) or aesthetic effects (such as taste, odor or color) in drinking water. EPA recommends these standards but does not require water systems to comply.

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